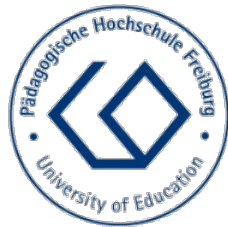


# Chances and Risks of Slow Fashion Strategies and a Circular Economy in the European Market



Hochschule Reutlingen  
Reutlingen University



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# Learning Objectives

After this course students should be able to...

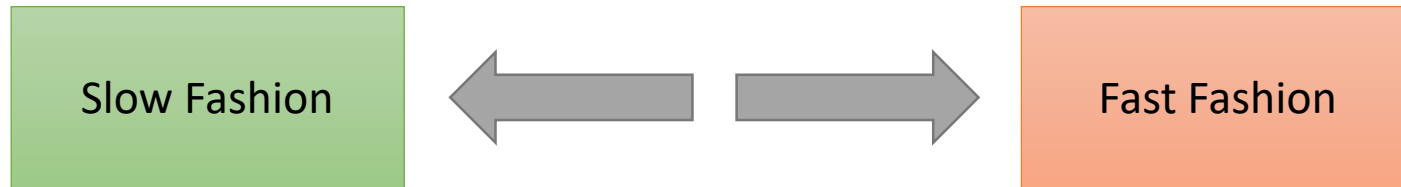
- Describe the logic behind slow fashion
- Outline the role of emotions for fashion consumption
- Describe the concept of empathic design
- Explain different steps towards a circular economy

# Slow Fashion

Slow fashion is a way to

*"identify sustainable fashion solutions, based on the repositioning of strategies of design, production, consumption, use, and reuse, which are emerging alongside the global fashion system, and are posing a potential challenge to it."*

Hazel (2008) p.428



# Slow Fashion

- Sustainable way of living and consuming
- Quality to prolong the life of the garment
- Increasing awareness from manufacturers and consumers to decrease the production and consumption speed
- Development of clothes with a cultural and emotional connection



Consumers will keep clothes item longer if they feel emotionally or culturally connected to the items

Fletcher (2010); Kuusk et al. (2012)

# Slow Fashion

- Taxation at early stages of product development  
→ deters companies from purchasing or producing materials that are not made with recycled, organic, or re-purposed materials
- Utilization of already existing, discarded material or using material from small providers/sources
- Manufacture small numbers and/or production on demand
- Transparency

Fletcher (2010); Kuusk et al. (2012)

Let's discuss!

Please go to your wardrobe and pick your favorite item.

Why are you emotionally attached to this specific item? Please discuss!

# Product & Possession

- Most products are not designed for durability
- Low unit price and low quality → no longer worthwhile to repair products
- Economic system based on fast product replacement and planned obsolescence
- Material possession play an important role:
  - represent our personality, social standing and wealth, values, history and relationships with others

Niinimäki & Koskinen (2011)

# Emotions

- Material objects symbolize to us and others who we are
  - Expression of identity, sexuality and sociality
  - Expression of aspired lifestyle



Textiles and clothing = expressive products, which inspire emotions related to the consumption are sparked before and after the purchase event



Emotions play a decisive role

Niinimäki & Koskinen (2011)



# Product Attachement

- Consumers may develop emotional attachments to some objects but do not to others
- If an emotional attachment exists, consumers are not likely to dispose the product soon
  - Consumers care for the product and are not likely to throw it away soon
  - The product longevity is increased



Designers should find ways to foster the product-consumer attachment to lengthen the product lifespan

# Product Attachement

## Emotional values

- Memories (history/past, places, people, moments, childhood)
- Family ties
- Positive associations (e.g. safe and soft tactile feeling)

## Quality

- High quality in design, materials and realization
- Durability

## Functionality

- Multifunctionality
- Fit
- Reparability

Niinimäki & Koskinen (2011)

# Product Attachement

## Design/style/Beauty

- Classical, timeless design, not too loud visual messages
- Strong design, represents some unique period of design style
- The experience of beauty in multisensorial ways

## Material

- Ageing well, aesthetically, gracefully

## Connection to 'self'/Personal values

- Expression of 'self'
- Uniqueness
- Made for me
- One's own ideology

Niinimäki & Koskinen (2011)

# Product Attachement

## Effort, Achievement

- Handmade
- Tailor-made
- Self-made
- Self-designed

## Present/future experiences

- Promise of experiences (e.g. modification possibility, party garments, opportunities for narratives to emerge)
- Family ties and continuity aspect, objects as heirlooms
- Suitability for giftgiving
- Satisfying experiences

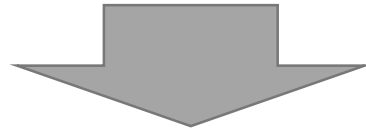
Niinimäki & Koskinen (2011)

# Empathic Design

- Observation + identification of hidden customer needs
- Create products that the customers may not even know that they desire yet
- Solutions that customers have difficulties to imagine because they are not familiar with new technological possibilities or because they are locked in a specific mindset

# Empathic Design

- Designers focus on designing products with a longer lifespans
- Consumers should build a deeper relationship with the product in order to develop an emotional attachment → care for the product



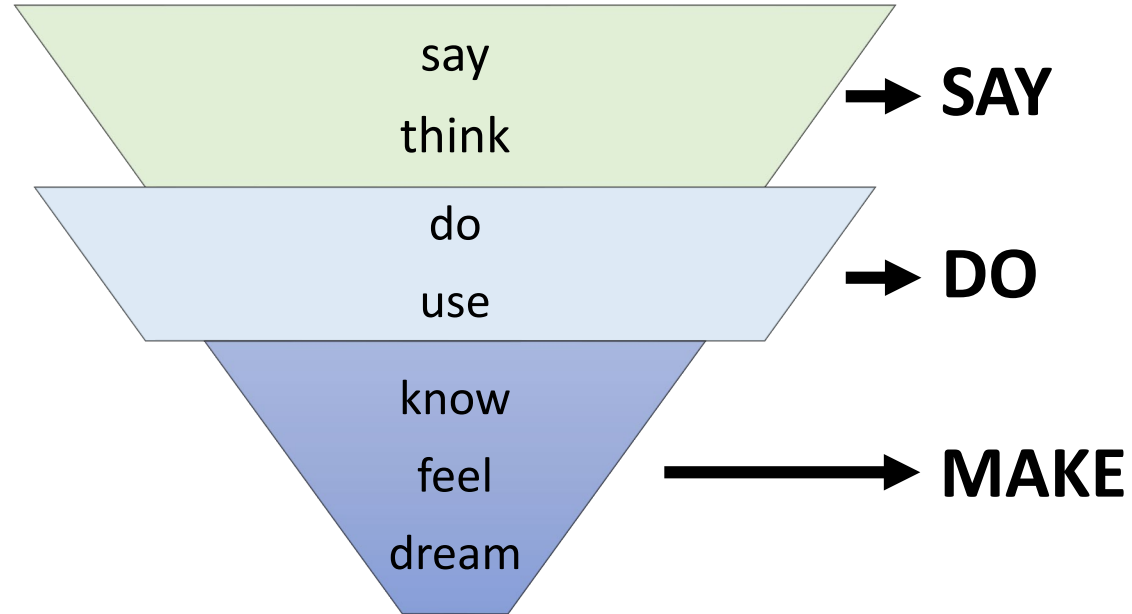
Provide satisfying and continuing use experience:

High intrinsic product quality + satisfying aesthetical experiences + provide services that enable new experiences // fulfil consumers' changing needs

Niinimäki & Koskinen (2011)

# Empathic Design

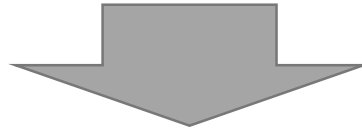
What people...



Sanders (2002)

# Empathic Design

- Three main layers of empathic design conduction: say, do, make.
  - Say, do = interviews and observations
  - Make = visualizing or expressing people's expectations/desires
- All three perspectives should be explored simultaneously

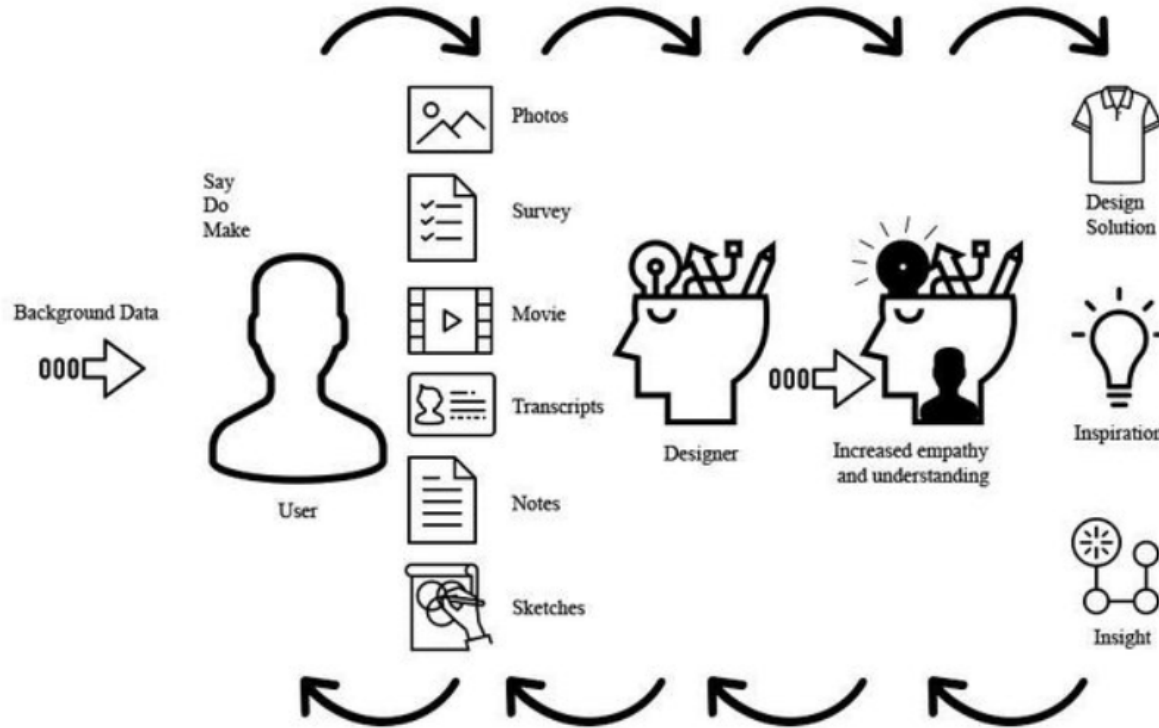


one can more readily understand and establish empathy with the people who use products

Sanders (2002)



# Empathic Design Model



The design process can be conducted vice versa as well:

Consideration of feedback in next design solutions

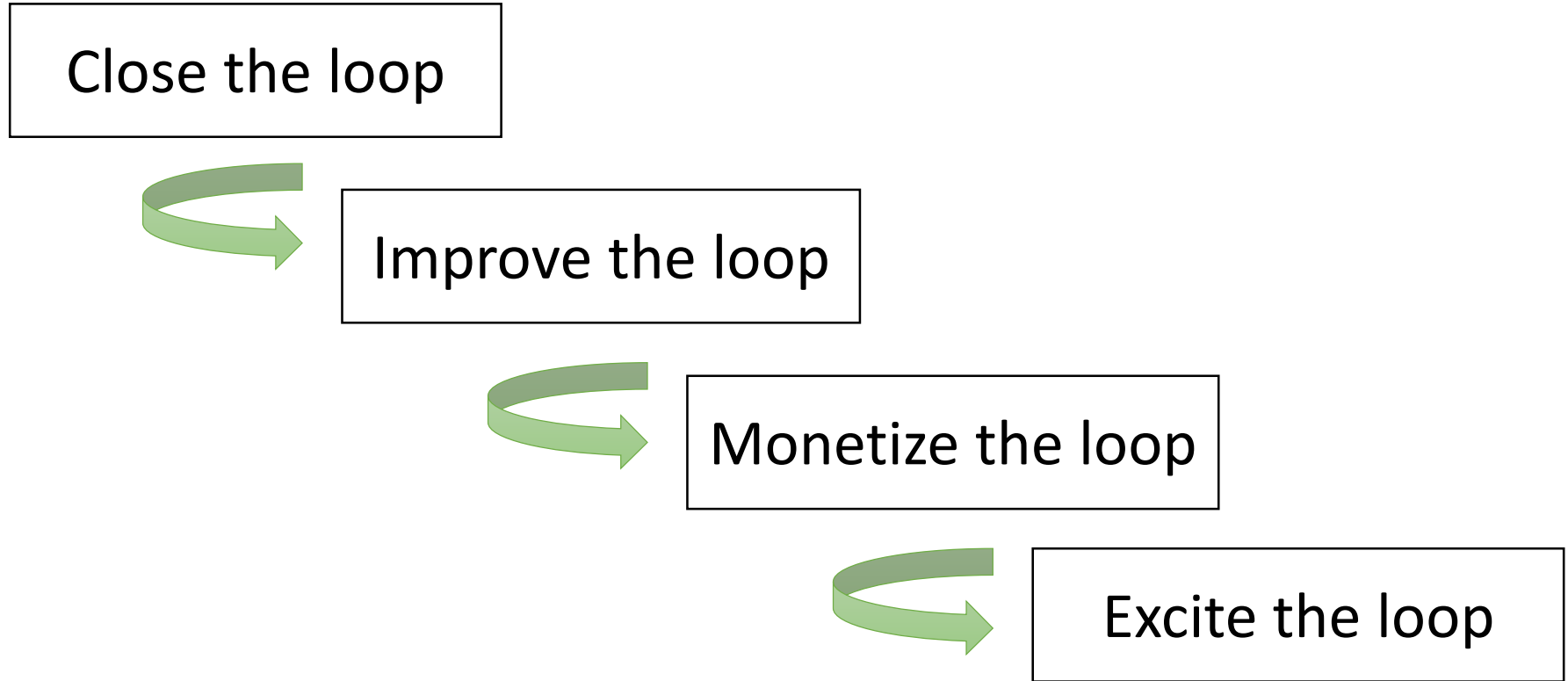
Ryabchykova (2017), p.11;  
McDonagh (2006), p.12

Background	User contact	Data collection	Transform data into design	Incubation	Design outcomes
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# Strategies towards a Circular Economy (CE)



# Four main steps companies can follow to implement a CE approach



# Step 1: Close the Loop

The loop can be closed by direct reuse of products, by part-reuse measures such as refurbishment or traditional recycling, or through biodegradability:

- **Use an intelligent product design**
  - Modularity, reversible connection techniques, and the avoidance of mixed materials: simplifies assembly and disassembly and helps to recover the product at the end of life

# Step 1: Close the Loop

- Requires close collaboration with all partners along the circular value chain, as it is unlikely and often inefficient for a single firm to realize all the different activities (production, take back, disassembly, etc.) on its own

## **Collaborate closely with partners**

- Companies are not used to interacting with all the companies in the loop, but have rather focused on direct supplier or customer relationships

## Step 2: Improve the Loop

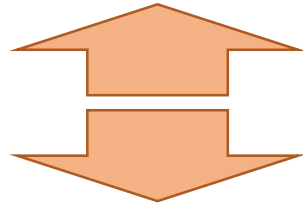
Reducing the amount of resources and slowing down the flow of resources in the loop

- includes patterns like reparability, local production, and the use of renewable energies
- Firms need to dive deep into their own, as well as their partners', production processes and customer activities to understand the ecological footprint along the entire loop.

## Step 2: Improve the Loop

This holistic view results in trade-off decisions, which are often not easy to make:

- The choice of a specific material might reduce the environmental footprint of your company



- It might increase the technical complexity and costs of another company in the ecosystem

→ Technology such as RFID can help.

# Step 3: Monetize the Loop

How to capture the value of the circular product?

Key challenges:

- Firms need to break the dominant logic in the industry and develop a radically new revenue model
- Firms need to invest enough time in the creation of the revenue model
- Many companies put a lot of effort in the development of technologies, products, and processes



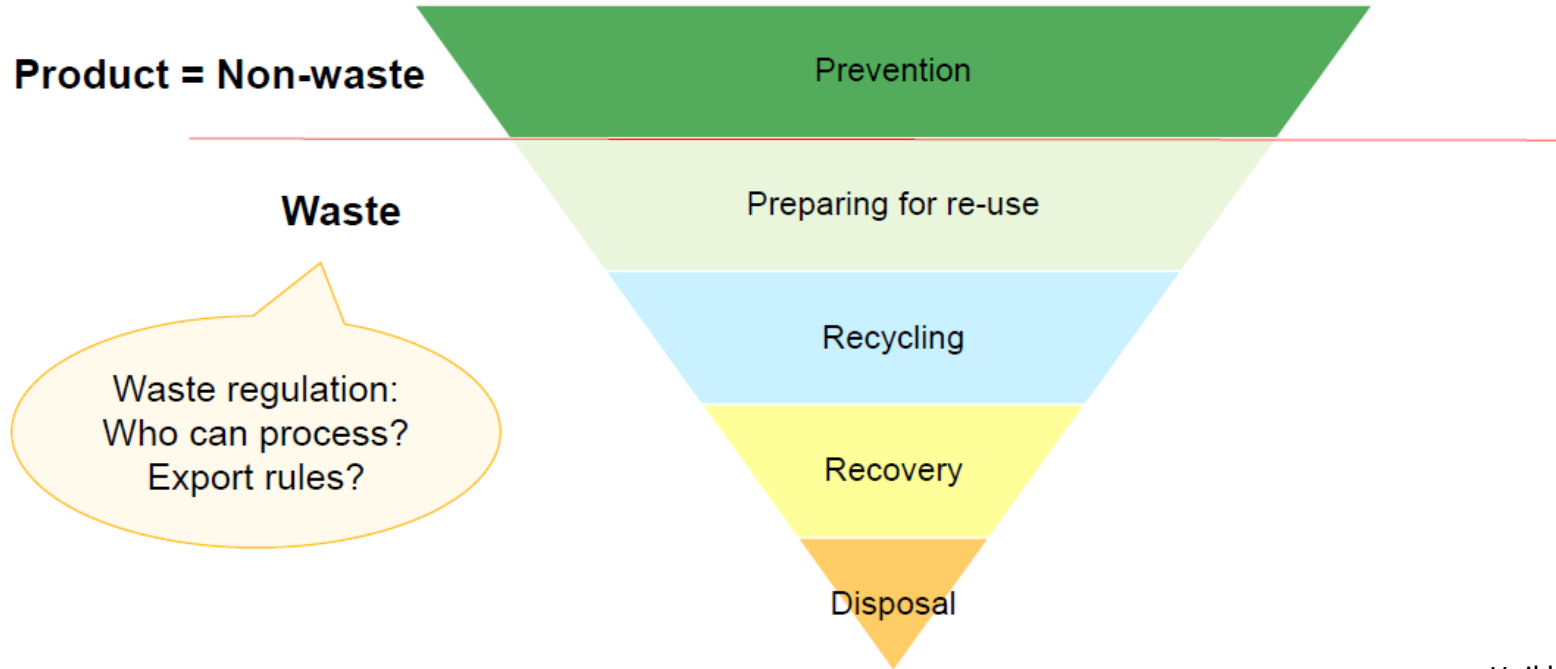
## Step 3: Monetize the Loop

- ! BUT: companies often forget the development of the right revenue model
  - Even the best circular product is of no value if the revenue model is not attractive for the customer
  - e.g. performance-based contracting revenue model: customers only pay for the performance of a product but not for the product itself

## Step 4: Excite the Loop

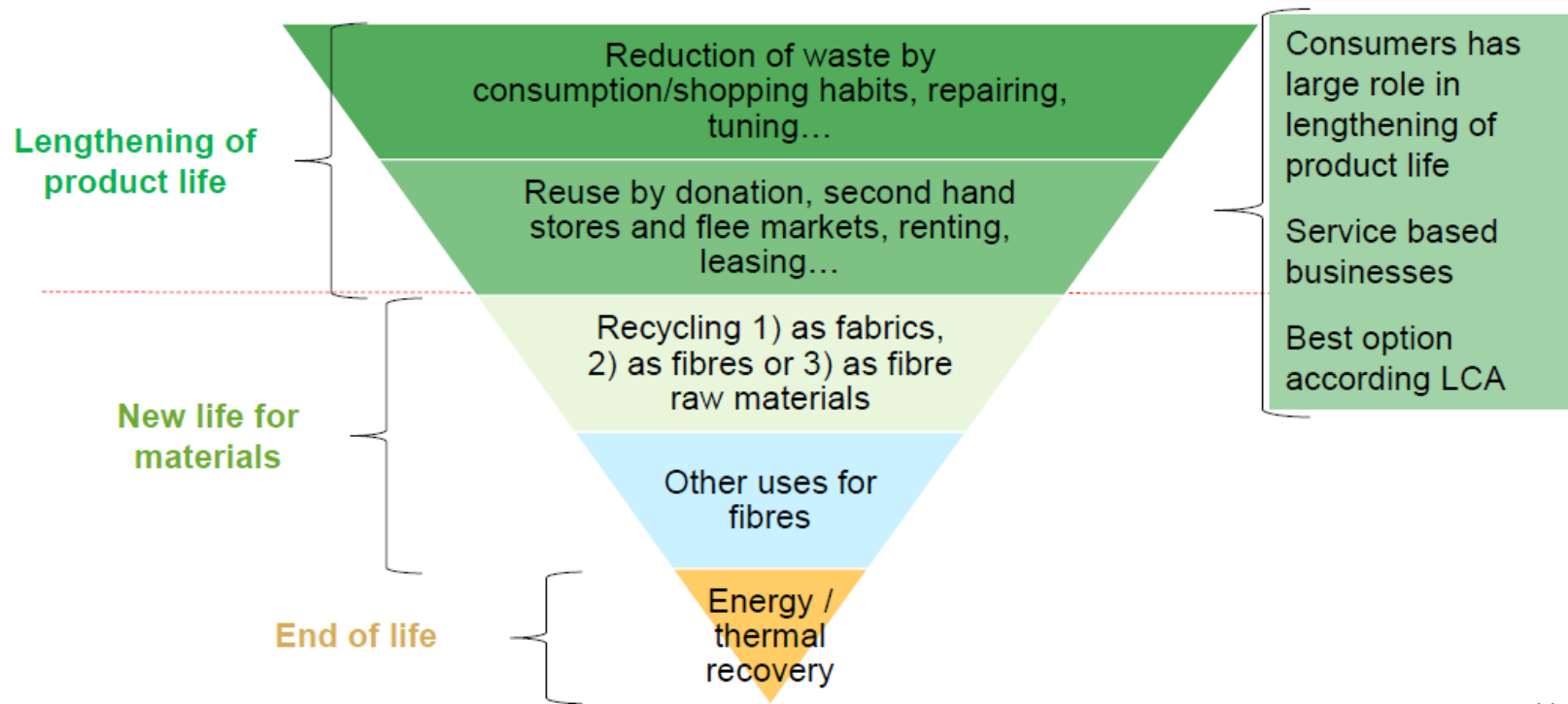
- Create attractive value propositions which go beyond the fact that the product is circular
  - e.g. experience selling can lead to higher customer demand
  - how can a company create additional value for its customers by offering not only the product but an entire experience with its product?

# Waste Hierarchy



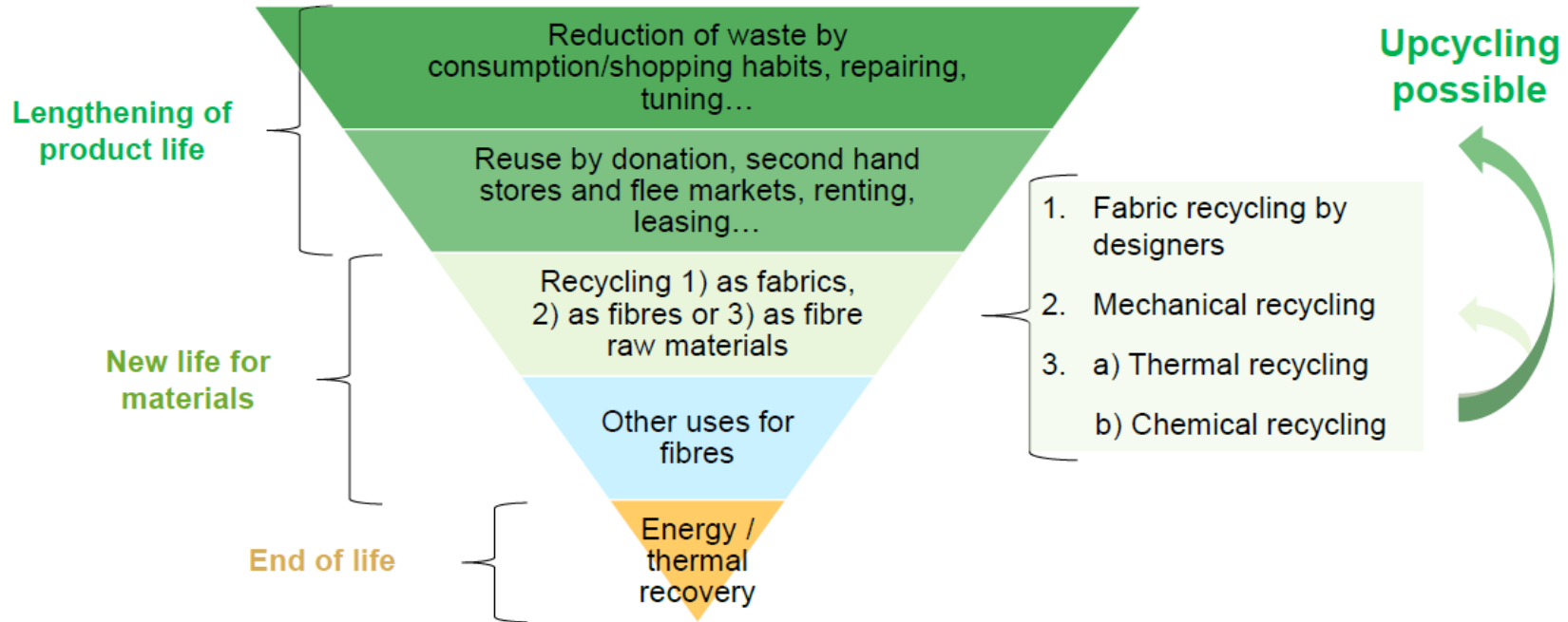
Heikkilä, P. (2018), p.8

# Adopted Waste Hierarchy and Textiles



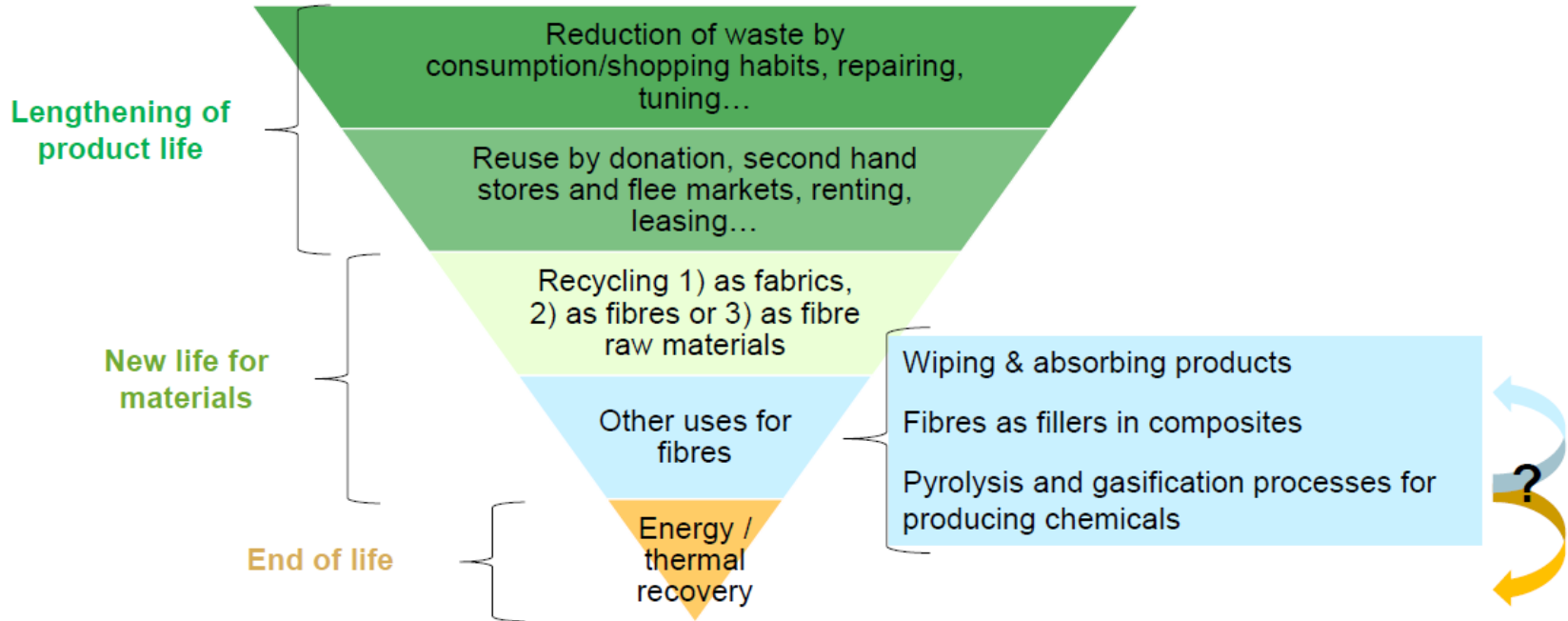
Heikkilä, P. (2018), p.9

# Adopted Waste Hierarchy and Textiles

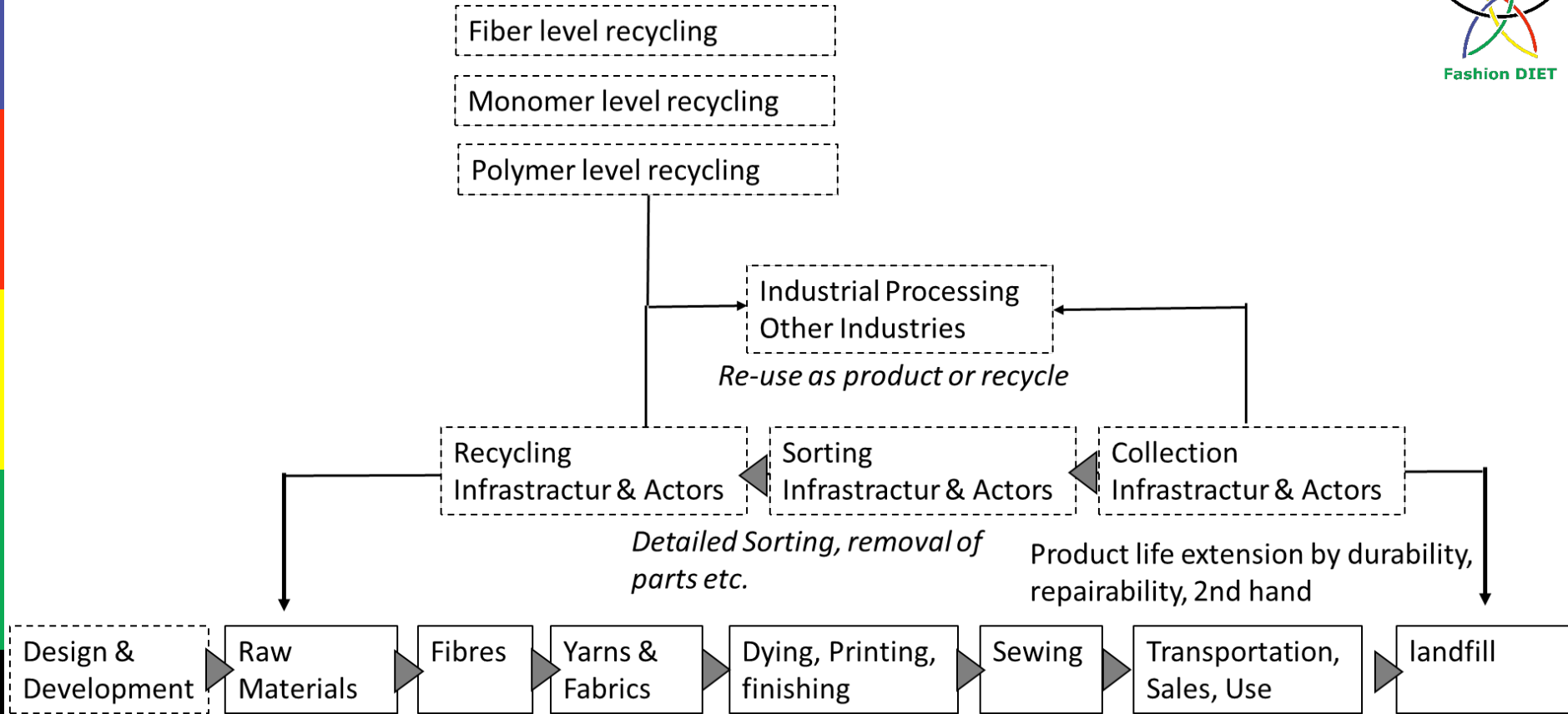


Heikkilä, P. (2018), p.10

# Adopted Waste Hierarchy and Textiles



Heikkilä, P. (2018), p.11



# Towards Circular Economy

- Textile reuse loops should be strengthened
  - business opportunities for forerunner companies
- Brands are interested in more sustainable/recycled materials, but supply still limited
- Rising consumer awareness helps in creation and increase of markets
- Multidisciplinary skills needed: digitalization and service based business models essential



# Towards Circular Economy

- Missing pieces of the value chain needs to be developed: Collecting system; sorting system; Upscaling of recycling technologies
- Regulation needs to be updated (waste, chemical, etc.)
- Public incentives and financial support could fasten transition to circular economy, and the building of new ecosystems

# Contact

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