

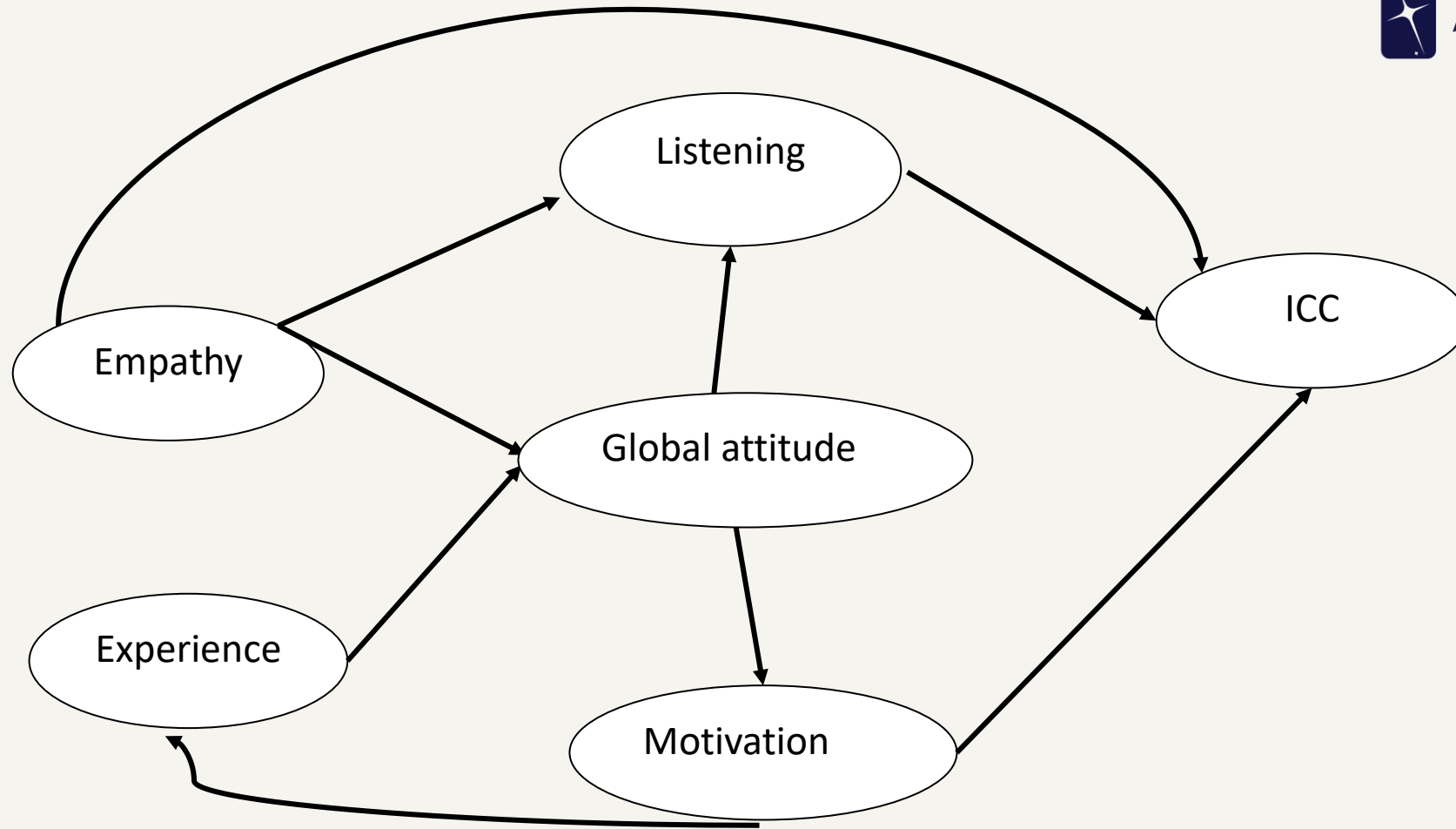


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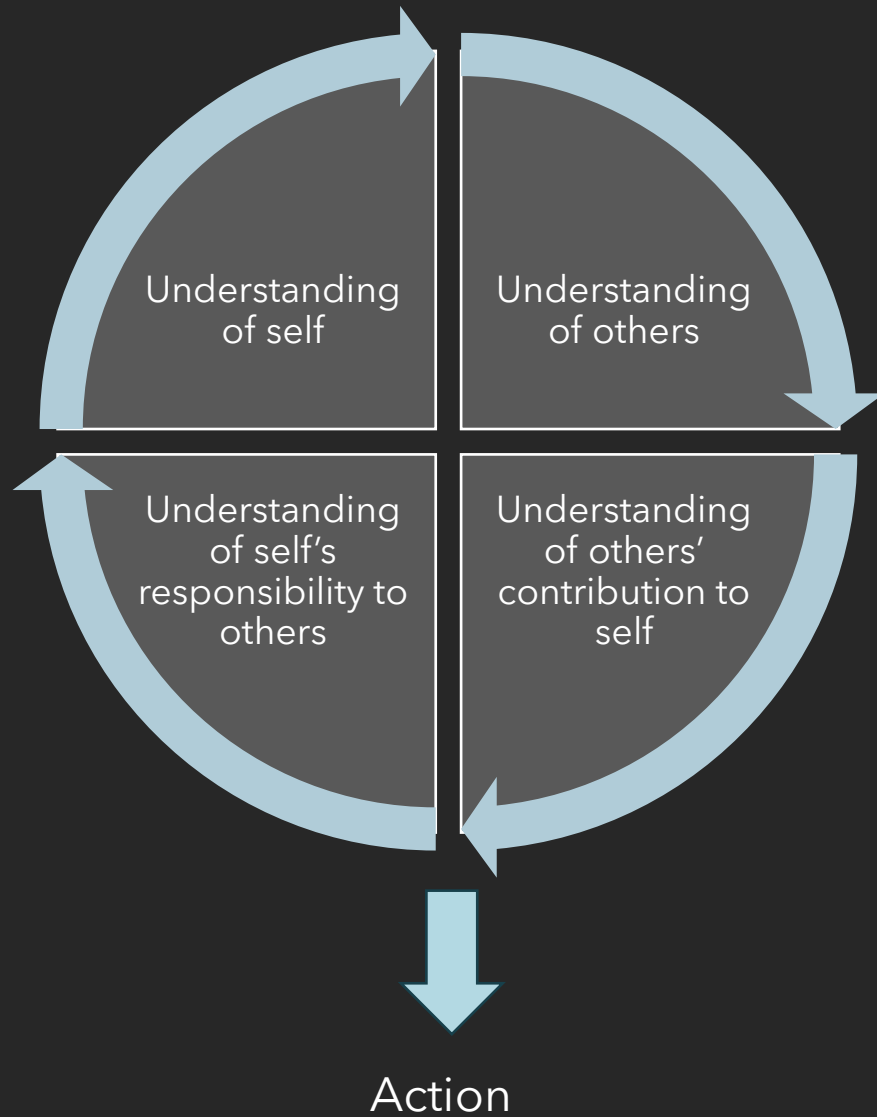
Intercultural Competence in Higher Education

Professor Lily Arasaratnam-Smith
AlphaCrucis University College, Australia



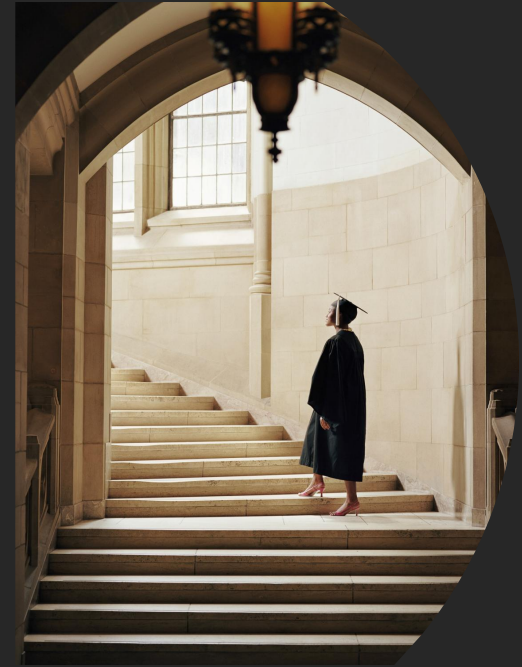
The Integrated Model of Intercultural Communication Competence





Arasaratnam-Smith (2020; 2025)

Global Graduate





Understanding of Self

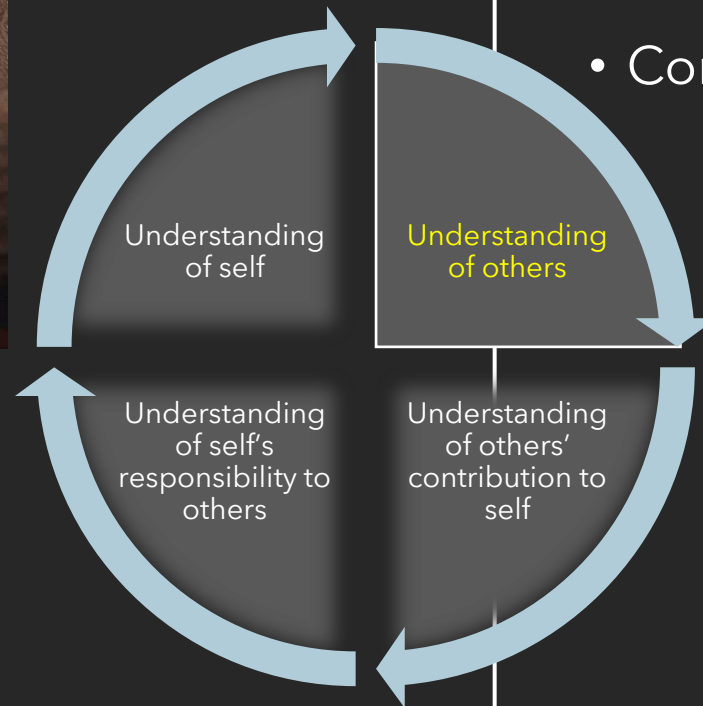
- Self-reflection
- Mindfulness
- Critical evaluation
- Worldview





Understanding of Others

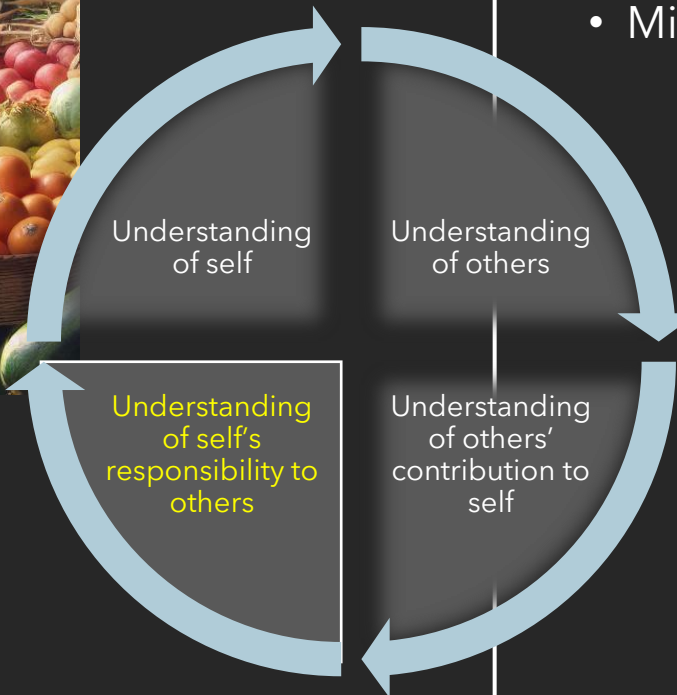
- Empathy
- Listening
- Motivation
- Contextual knowledge





Understanding of Self's Responsibility to Others

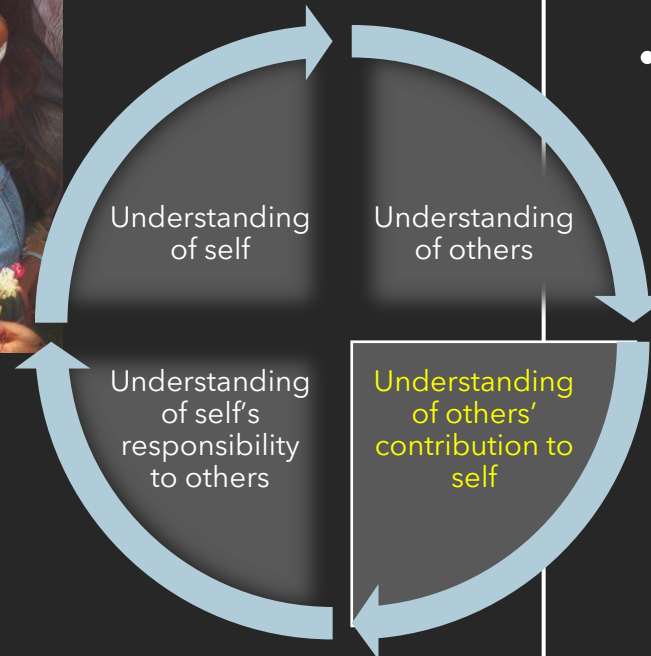
- Positive (global) attitude
- Sense of justice
- Sense of citizenship
- Mindful awareness

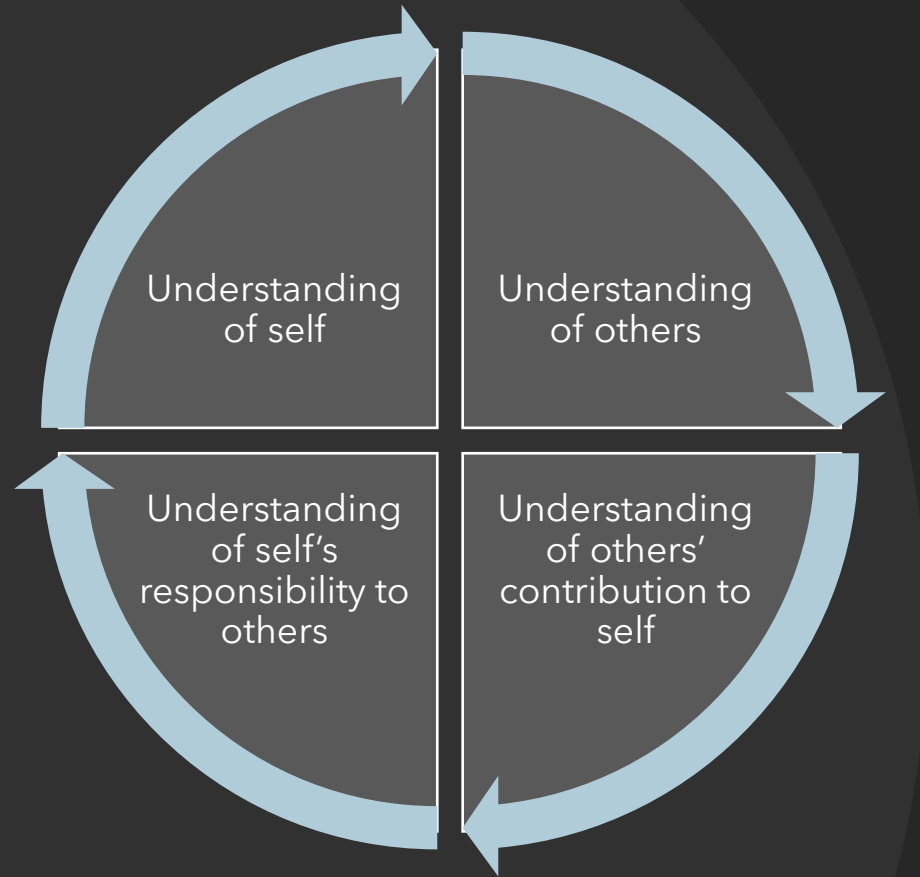




Understanding of Others' Contribution to Self

- Humility
- Knowledge of history
- Diverse experiences
- Diverse information





Action

Intercultural Competence in Higher Education

